

Computer Repair 2 A+ Software – ETEK-2350 (3 Credits)

NIGHT CLASS

Instructor: Kevin Crawford

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Web Site for course: <http://faculty.ccri.edu/kcrawford>

Course Prerequisites:

None

Course Materials:

1. A+ Guide to Software, Fourth edition, Jean Andrews (text)

Course Description:

This course is designed to help students prepare for the CompTIA A+ Certification Examination. You will learn the software that constructs the computer. You will learn the difference in the operating systems and how install, maintain, and troubleshoot each. The course is broke into two sections: lecture and hands-on practical.

Class Rules:

1. Every student must turn in their own work to receive a grade.
2. Safety is important in this lab. If a student arrives to the lab late, they may not be permitted to participate in the lab.
3. **No** assignments will be accepted late. If the assignment is not turned in on the day that is due, then a zero will be given.
4. If you are absent for a lab, you must see the instructor, by the next class, to find out when you can make it up or a zero will be given.
5. A notebook must be kept. This will be collected during the semester.
6. There will be an exam for each chapter along with a final exam. The chapter exams must be taken before the start of the next lecture. If you do not take the exam before the next chapter is covered, you will receive a zero on that exam. There will be no exception to this.
7. The instructor reserves the right to lower or raise grades based on subjective values such as attitude, class participation, preparation, and understanding the material.

Grading Policy:

Exams*	30%
Final Exam*	20%
Presentation	20%
Laboratory	20%
Notebook	10%

*Exams will come from the lecture, labs, reading of the chapters and review questions.

Course Outline:

Date	Class work	LAB
9/14	Go over Syllabus and Chapter 1 - Introducing Operating Systems	WebCT
9/21	Chapter 2 - Installing Windows 2000/XP	Lab 1
9/28	Chapter 3 - Maintaining Windows 2000/XP	Lab 2
10/5	Chapter 4 - Supporting Windows 2000/XP Users and Their Data	Lab 3
10/12	NO CLASS – HOLIDAY	
10/19	Chapter 5 - Troubleshooting Windows 2000/XP Startup	Lab 4
10/26	Chapter 6 - 9x/Me Commands and Startup Disk	Lab 5
11/2	Chapter 7 - Supporting Windows 9x/Me	Lab 6
11/9	Chapter 8 - Windows on a Network	Lab 7
11/16	Chapter 9 - Windows on the Internet	Lab 8
11/23	Chapter 10 - Securing Your PC and LAN	Lab 9
11/30	Chapter 11 - Supporting Printers and Scanners	Lab 10
12/7	Chapter 12 - The Professional PC Technician	Lab 11
12/14	Presentations	
12/21	Final Exam (1-12)	